Janice Kendall 610 Gennessee St San Francisco CA 94127

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I had AT&T DSL since 1998, and during that time the performance was marginal and the prices just kept rising. DSL is provided through land lines and once AT&T started building fiber, we started having more problems with the landline and DSL. The "fix" was to move to fiber and pay more money, and they also tried to take our landline away.

Dealing with AT&T support is frustrating and time consuming.

When I found out that Sonic was installing fiber in my neighborhood, I switched. Now I pay a more reasonable rate for a much faster speed and customer support is much improved. I know they won't throttle access to any website.

Please protect local broadband companies that provide free-market competition to AT&T.

Janice Kendall